Automation

Service Name: Application Support for General Use and Legacy Systems (ISMs)

1. Service Description: Fort Detrick DOIM provides application support for maintenance of Department of Defense Installation Support Modules (ISMs), Standard Army Management Information Systems (STAMIS), DoD/Army approved interfaces, and Detrick unique applications that support customers post-wide. The Program Executive Office, Standard Army Management Information Systems (PEO STAMIS), performs as the Army centralized manager for assigned programs reporting, through the DISC4, to the Army Acquisition Executive (AAE). The PEO STAMIS provides overall direction and guidance for the development, acquisition testing, product improvement, and fielding of assigned programs. The PEO coordinates, integrates, leads, and directly controls the Program/Project Managers (PMs) within the standard Army management information systems mission area, placing primary emphasis on cost estimating, planning, programming, budgeting, program integration, interoperability, and oversight. Support also includes application development, technical consultation, and providing system requirements, system specifications, and user guide technical documentation.

2. DOIM Responsibilities:
   a. Fort Detrick DOIM will provide Fort Detrick customers with support for the applications listed below. This support includes maintenance of DOD ISM and ARMY STAMMIS systems. It also includes analysis and design, development, implementation, maintenance, and documentation support for the Detrick unique systems that support customers post-wide.
   b. Assist in testing and selection of tools related to application support.
   c. Provide security on Detrick unique systems by assigning users to application groups, roles, and/or access to data files.
   d. Maintain/modify existing ISM/STAMMIS interfaces to support current DOD/Army application enhancements. Insure interface files are transferred correctly and on a timely basis.
   e. Support installation level, DA and DoD standard systems designated for centralized installation support. IAW established Installation Computer System Configuration Baseline (CSCB)
   f. Applications Supported:

AcqPro (Acquisition Professional for SOW and SOPs)	FAS (Fire Alarm Sys)	SECCLEAR ISM	DMLSS	ICIDS	
AFMIS (Army Food Management Info Sys) ISM	HIS (Heat Index Sys)	STANFINS (Standard Army Financial Sys) ISM	DCAS (Direct Commitment Accounting Sys) Interface		
AMEDDPAS ISM		TMS (Tel Mgmt Sys)	DCPS ISM		USS (USAG Security

					Sys)
ATAAPS (Automated Time, Attendance & Production Sys)	Lending Closet		DENTRAD (DoD Dental Readiness Program) ISM	PTD (Post Telephone Directory)	Intergraph
			DTS-L (Defense Travel Sys – Limited)		
CYLIVE	MSDS (Material Safety Data Sheets)	UKS (USAG Key Sys)			

3. Customer Responsibilities:
 a. Make requirements known to Supplier
 b. Request services and support by providing necessary request and or documentation
 c. Receiver will notify the Supplier as soon as possible on issues or problems that arise
 d. Receiver will provide the Supplier 48 hours advance notice when requesting additional support outside standard business hours.

4. Questions/Contact Information: If you have any questions or would like to obtain this service, please contact your Customer Account Manager (CAM) or check the DOIM web site at: http://doim.detrick.army.mil. If you do not know your CAM or your organization does not have a CAM assigned please contact the DOIM Help Desk at 301-619-2049 or via email at: *usagdoimhelpdesk@amedd.army.mil.*